



Bernerhof Gstaad
The Pleasure & Gourmet Hotel
at the most beautiful place in Switzerland



Dear Guests,

The hotel for hiking and gourmet enthusiasts is located in the car-free zone in the village centre. An easy-going ambiance will ensure that your stay will be both a relaxing and enjoyable experience. We aim to give you the hospitality and service you had hoped for when planning your trip: simply a joyful vacation!

That's the philosophy of the Bernerhof in Gstaad, a village which combines a world-famous vacation destination, a quaint, alpine farming village, and a pulsating epicentre for year-round action and adventure. Located 1050 meters above sea level, Gstaad is nestled in the natural surroundings of an idyllic alpine setting and surrounded by majestic mountain peaks, which entice visitors to ski, hike, and bike.

Brigitte Frei and the entire Bernerhof Team
Your dedicated hosts



Arrival/ Departure	Rooms are available from 3.30 pm. We kindly ask you to check-out until 11.00 am. If you want you can temporarily store your luggage at the reception. Based on request and availability it is possible to get a payable late check-out.
Adapters	Are at your disposal at the reception.
Assistance/ Medical	Emergency Numbers Dental surgeon: +41 (0)900 576 747 Dr. med. N. Perreten, Gstaad +41 (0)33 744 32 32 Madora Praxis, Gstaad +41 (0)33 748 44 99
Billiard table	In the basement we have a pool table for hotel guests only. The reception will be happy to open the door for you.
Bed-linen	As an eco-friendly hotel we change your bed sheets every three days. Upon request we can change them daily at an additional charge as expense contribution for the environment.
Bernerhof Card	Our half board. If you have booked our Bernerhof Card offer you pay CHF 40.00 per adult and night and we will give you a credit of CHF 55.00 per adult and night. This credit can be used exclusively during your stay to spend on gourmet moments (drinks or food) in our four restaurants with a total of 42 GaultMillau points. The card is not transferable.
Blun-Chi	Our restaurant Blun-Chi serves authentic Chinese specialties. Our two chefs guarantee authenticity. Reservations are recommended and can be made at the reception or by dialling 111.
Breakfast	The Bernerhof breakfast offers its guests a wide choice of local products of the region. We open our popular buffet in the Esprit restaurant from 7.30 am – 10.30 am. There you will find just about everything your heart desires in the morning. We serve continental breakfast in the room, all day. To order breakfast, please call our front desk by dialling 111.
Children	We offer a special menu for your kids.
Cigars	Our humidor is stocked with a wide variety of high-quality cigars. We would be pleased to show you our diverse selection. The smoking room in the basement is especially suited for cigar smoking enjoyment.
Cinema	The newest film hits are shown in Gstaad's cinema daily. The movie theatre can be reached within a 5 minutes walking distance from the hotel. Most films are played in their original language.
Credit cards	We accept MasterCard, VISA and American Express as well as Postcard and Maestro.
Dogs	We kindly ask to keep dogs on the leash out of respect for our other hotel guests. We accept dogs in the restaurants La Gare, Blun-Chi and Pizza.Basta. They are not allowed however, in Esprit Bernerhof, in the lounge by the hotel entrance, as well as in the Smoking lounge, Please hang the plush bone on the door handle when you leave your dog alone in the room. Thereby our employees are informed that they are not allowed to enter the room. Owners are responsible for any damage caused by their dogs. In the event that additional cleaning is required, we reserve the right to charge you an additional fee.

- Emergency** Press the **SOS** emergency button on the phone in the room. The reception is available 24 hours (dial 111)
 Medical emergency service Medphone +41 (0)900 57 67 47
 Hospital Zweisimmen +41 (0)58 636 90 00
 Sanitary service 144
 Police 117
 Fire service 118
 Centre of toxics 145
- Esprit Bernerhof** You will experience in the most beautiful way that “Esprit” is more than the name of our restaurant - but that a very special “Esprit” also inspires our culinary art. It is our esprit and our passion for the authentic. Grown out of the conviction that true gourmet enjoyment comes less from exotic gimmicks and more from a return to the real thing.
- Fire Safety** The hotel is equipped with a fire alarm system. In the case of fire, please follow the emergency exits as noted in your guestroom. Maintain composure and follow the instructions given by the employees or by the fire brigade. The meeting point in case of fire is the Bernerhof parking.
- GaultMillau** Gstaad can be called an epicentre of dining pleasure.
- Small sampling of selected restaurants:
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| Restaurant Sommet, The Alpina, Alpinastrasse | 18 GM-Points | 033 888 9888 |
| Le Grand Chalet, Nüweret Gstaad | 16 GM Points | 033 748 7676 |
| Restaurant Sonnenhof, Saanen | 16 GM Points | 033 744 1023 |
| Gstaad Palace | 15 GM Points | 033 748 5000 |
| Grand Hotel Park | 14 GM Points | 033 748 9800 |
| Grand Hotel Bellevue, Gstaad, Leonard’s | 15 GM Points | 033 748 0000 |
- Naturally one will enjoy a first-rate quality of dining at any of the other restaurants in the region as well.
- Glasses/dishes** We are charging a service fee for providing glasses and dishes in the guestroom.
- Hair salon** You will find professionally trained hair stylists in the numerous hair salons in Gstaad and the surrounding vicinity. A few selections:
 Coiff’Hair, Olivier, Gstaad Promenade 033 744 66 33
 Hair_room_Gstaad 033 744 98 88
 Intercoiffure Marti in Saanen 033 744 11 47
- Hiking** Our reception team will gladly provide you with advice regarding the numerous hiking and biking trails in and around Gstaad.
- We have “LOWA” hiking boots and Nordic Walking shoes available in various sizes and widths, as well as LEKI hiking sticks and snowshoes.
- Hygiene products** Please contact the reception
- Internet** Wireless internet access is available in all rooms. Connect to the network “welcome” by using the password “bernerhof”. In our smoking, you also use the password bernerhof and connect to the network “smoking”. In the Basta restaurant use the password “Bernerhof” to connect to the network “Basta”.
- Ironing service** Should you require ironing service, please contact the reception.
- Jogging** Joggers can start their run in front of the hotel. Run to the rear of the hotel and go right in the direction of the “Landi” home & hardware store. Take the stairs to the right of the Landi down and then follow the building around to the left and take the path that goes under the train tracks. Now you can run straight until you reach the Saane River. Very soon you will be jogging in the open nature. Following the river flow to Saanen and back will be approx. 5 km, to Rougemont and back approx. 13 km. Taking the path in the upstream direction over Gstaad-Grund and back will be approx. 6 km, and towards Feutersoey and back; approx. 10 km. For more trail and map material, please contact the reception directly.

- La Gare** Our La Gare is a restaurant with a traditional, original atmosphere. It is a popular meeting point for the locals and visitors alike. It's open from 7.30 am to 11.00 pm. We serve warm cuisine from 11.00 am to 21.00 pm, including fondue, raclette, soup & stew, or other tasty treats.
- Lounge** Our lounge is open from 11 am with a snack menu at your disposal.
- Luggage service** Should you require assistance with your luggage, please do not hesitate to contact the reception.
- Mineral water** in your room is complementary. Should you desire other drinks, please order them at the reception (dial 111) and our room service will serve you with pleasure.
- On request** ... you can have almost everything, just let us know.
- Parking** Guest parking is available directly in front of the hotel. Parking spots are reserved for you, valued guests. Guests staying in a suite have the possibility to use a parking spot in the indoor garage in the neighbour building.
- Pillow selection** Please contact the reception.
- Products** Try and enjoy the products in your room as the Linari- air refresher, the SOGLIO body lotion and the SOGLIO hair shampoo/shower gel.
For your well-being at home you can buy the products at the reception:
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|---------------------------------|-----|--------|
| Linari air refresher | CHF | 120. — |
| SOGLIO body lotion | CHF | 64. — |
| SOGLIO body-shower wash | CHF | 44. — |
| SOGLIO sunscreen <i>from</i> | CH | 7.90 |
| SOGLIO sitting creme for bikers | CHF | 23. — |
| Soglio Foot cream <i>from</i> | CHF | 11.00 |
| Soglio Hand cream | CHF | 13.90 |
- More Bernerhof such as honey or our woollen blanket, hot water bottles and gloves of Steiner 1888 can be purchased at the reception.
- In case the products are taken from your room at the end of your stay, we allow charging you the according amount after your stay.
- Restaurants** At the Bernerhof Hotel, guests have the dilemma of choice. Guests can choose from one of our four restaurants: **Pizza.Basta.**, **Blun-Chi**, **La Gare** and **Esprit Bernerhof**. You will find a more detailed explanation of each of the restaurants located under their name heading.
You can charge all restaurant consumptions to your room. Just ask the waiters for signing the restaurant bill.
- Roomservice** We serve drinks and a small choice of food in the room:
Monday to Sunday from 9.00 am to 09.00 pm
- Safe** All guestrooms are equipped with safes. Your valuables are insured for up to CHF 20,000.00 total, of which CHF 5,000.00 cash.
- Sewing service** Please contact the reception for the sewing service or a sewing kit.
- Ski** The ski room is located in the basement. For further information regarding passes, cards, lessons and operating slopes, please contact the reception.
- Smoking** Smoking is not permitted in the hotel.
For smokers, we have a smoking room in the basement. For those who appreciate fine cigars, we offer a large selection of high-quality cigars. Please inquire from one of our waiters or from Giuseppe Di Bella.

SPA/

Swimming Pool Since the Bernerhof Hotel specializes in offering hiking tours throughout the region, it is also important to provide our guests the opportunity to take advantage of water therapy related equipment, as developed by Kneipp. We offer a few applications including a walking pool, arm pool, warm foot pool, and a hose for water stimulation therapy.

A steam bath with essential oils, and a Finnish sauna are also available.

Our indoor pool is 12 x 4 meters in size and is heated to 28°. The room temperature is heated to 28°.

The opening is from 7.00 am to 10.00 pm. The sauna and steam bath are switched on at 4.00 pm.

Take the elevator to the basement. We recommend wearing the bathrobe provided in your guestroom. There are plenty of towels located in the spa area. You will find mantles for the spa area in front of the sauna. Please wear your mantle while you are in the steam bath, sauna, or water therapy areas.

For the swimming pool children must be accompanied by an adult. There is no access for children under 16 to the sauna, steam bath and relaxing area.

Telephone For outgoing calls, please dial "0" and wait for the dial tone to make your call. For room-to-room calls simply dial the room number, there is no "0" necessary.

Walking You can borrow walking sticks at the front desk.

Wake-up Contact the reception (dial 111), if you wish to receive a wake-up call.

Whisky We have a large assortment of selected malt whiskeys. We will be glad to give a recommendation.